

DATA TREATMENT POLICY FOR SPECIALIZED PAIN CONSULTATION DOCTOR LUIS HERNANDO ORTEGA

Dr. Luis Hernando Ortega has authorization for the provision of health services, which consists of health activities related to specialized pain consultation.

In accordance with this exercise, it is important to inform all patients that all activities related to health care are developed strictly following the conditions of the regulatory framework that seeks the protection of personal data.

This privacy policy is a binding document for Dr. Juan Felipe Gallo as the person responsible for the data to be processed, who will be referred to as RESPONSIBLE.

Data of the person in charge:

Name: Luis Hernando Ortega.

Address: Cra. 25A No. 1A Sur - 45. Medical Tower El Tesoro 2, office 1660, Medellin - Antioquia.

Contact telephone numbers: 305 241 28 87 - 318 370 61 99

E-mail: info@prolumdolor.com luis.ortega@prolumdolor.com

What information do we collect?

The information that is collected and stored from patients is derived from the doctor-patient relationship and includes:

- Public data: is the data that is not private or sensitive.
- Private data: is data that due to its intimate or reserved nature is only important to the owner.
- Sensitive data: is a category of personal data, related to the most intimate sphere of individuals. Here we find data such as biometric and medical history or data related to health in general.

The data we use in the process of health care in the office of Dr. Luis Hernando Ortega are treated taking into account the own and exclusive purposes for health care and those contained in this policy, provided that the use of these is done with a lawful purpose, according to the doctor-patient relationship and is necessary for the provision of health services.

In order to have a better relationship, the patient authorizes the RESPONSIBLE to process his/her data (in all the categories described in the definition), for the activities related to the provision of health services and which are authorized by regulations. These activities are:

1. To consult and obtain information from the clinical history or clinical data, in order to generate a more complete health care process in accordance with the patient's needs.
2. To provide the contracted health service.
3. Conduct scientific research, using the data anonymously.
4. To exercise the defense in judicial and/or administrative processes against Dr. Luis Hernando Ortega.
5. To deliver or receive information with state entities that have the authority to make requests containing this information.

General Principles

Within the health care process, we guarantee the protection of patients' personal data, the confidentiality of information, adhering to the normative definitions contained in Law 1581 of 2012 and Chapter 25 of Decree 1074 of 2015, and other applicable regulations.

Rights of patients as owners of the information

Patients have the right to authorize the processing of their personal data and to revoke at any time the use of this data. Likewise, they may know which data are being kept by the RESPONSIBLE and take any action in relation to them, such as: revoke them, know them, update them, rectify them and request their deletion. It is important to take into account that the data may be deleted or rectified, as long as the legal obligations of health care allow it and the use of these data is not necessary to continue with the doctor-patient relationship.

All these rights may be exercised in the following PATIENT CARE LINES:

Exercise of personal data rights:

- Communicate with the patient service line: 305 241 28 87 - 318 370 61 99.
- Send an e-mail to info@prolumdolor.com luis.ortega@prolumdolor.com
- Establish contact through the different means available for this purpose, such as website <https://prolumdolor.com/> , social networks <https://www.facebook.com/people/Dr-Luis-Hernando-Ortega/100063622421010/> <https://www.instagram.com/drluishernandoortega/> <https://www.instagram.com/drluishernandoortega/> <https://www.youtube.com/channel/UCRhRbdOcUQddk8ZzktNVcrA> and office.

Security

THE RESPONSIBLE GUARANTEES that the means in which it stores patient information has sufficient security measures to ensure its safety.

Provision of personal information to service providers

It is possible that in order to adequately perform the provision of health services, THE RESPONSIBLE may have to share information with third parties. This information will be shared taking into account the purposes of law. In this delivery we guarantee that the provider will comply with privacy and information security policies in such a way that patient information is protected.

Duration of data processing

The information provided by patients will remain stored for the time determined by the patient or by the rules that regulate this information. In the present case, a custody will be made, following the norms of clinical history.

Acceptance, modification and publication of the policy

The patient accepts the treatment of his/her personal data according to the conditions of this privacy policy, when he/she provides the data through the contact channels with Dr. Luis Hernando Ortega and when he/she receives health care. This policy may be modified and will be published for patients' knowledge.